



YNCU & COMMUNITY FIRST RESPONSE TO COVID-19 BRANCH STATUS

In an effort to protect our members, our staff, and our community, we are practicing physical distancing and reducing unnecessary exposure by making some temporary changes to our branch hours and operations. We have strategically reviewed the needs of our membership, reduced our branch operating hours and revisited the services offered at our various locations. These changes are temporary, and we ask that you continue to visit www.yncu.com/COVID19 or www.communityfirst-yncu.com/COVID19 for the most up-to-date information on our response to this ever-evolving global situation.

FULL-SERVICE BRANCHES

With temporary adjusted hours

DIVISION	BRANCH	MON/TUES/ WEDS/FRI	THURSDAY
Community First	Timmins	10 am – 3 pm	10 am – 5 pm
Community First	Bay Street, Sault Ste. Marie	9 am – 4 pm	10 am – 5 pm
Community First	Trunk Road, Sault Ste. Marie	10 am – 3 pm	10 am – 3 pm
YNCU	Mitchell	10 am – 3 pm	10 am – 5 pm
YNCU	London	10 am – 3 pm	10 am – 5 pm
YNCU	Charlotte, Brantford	10 am – 3 pm	10 am – 5 pm
YNCU	Weber, Kitchener	10 am – 3 pm	10 am – 5 pm
YNCU	Uptown Waterloo	10 am – 3 pm	10 am – 5 pm
YNCU	Cambridge	10 am – 3 pm	10 am – 5 pm
YNCU	Stratford	10 am – 3 pm	10 am – 5 pm
YNCU	Woodstock	10 am – 3 pm	10 am – 5 pm
YNCU	Fischer-Hallman, Kitchener	10 am – 3 pm	10 am – 5 pm

** Please note that our full-service branches are not open on weekends.*





WALK-IN WELCOME BRANCHES WITH FLEX APPOINTMENT OPTIONS

Please note that these branches are providing cashless services.

DIVISION	BRANCH	WEEKDAYS	WEEKEND
YNCU	Paris	12 pm – 5 pm	CLOSED
YNCU	Erb Street, Waterloo	12 pm – 5 pm	CLOSED
YNCU	Fairview, Brantford	12 pm – 5 pm	CLOSED
YNCU	Windsor	12 pm – 5 pm	CLOSED
YNCU	Guelph	12 pm – 5 pm	CLOSED
YNCU	Fairview Park Mall, Kitchener	12 pm – 5 pm	CLOSED

Appointments available outside of these hours by visiting www.yncu.com/BookAppointmentOnline or by calling 1-866-635-6917.

CLOSED BRANCHES

The following branches are **temporarily closed**. Please visit the nearest available branch or use our online tools to complete your banking.

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THE SERVICE EXCELLENCE CENTRE IS OPEN:

- Monday, Tuesday, Thursday & Friday: 9:00 am – 5:00 pm
- Wednesday: 9:30 am – 5:00 pm
- Saturday: 9:00 am – 2:00 pm

