



## Your Neighbourhood Credit Union Advances Its Digital Banking Experience with VeriPark

**January 23, 2026** – Your Neighbourhood Credit Union (YNCU) is advancing its digital banking experience to deliver a more seamless, intuitive, and personalized way for members to bank, anytime, anywhere, through a new strategic partnership with VeriPark. Together with VeriPark, YNCU will deliver an intuitive digital experience designed to better support the everyday banking needs of both retail and business members.

As part of this transformation, YNCU will implement **VeriChannel**, VeriPark's digital banking platform, to support a more modern experience across both internet and mobile banking. The platform will provide a consistent experience across devices and channels, helping members move seamlessly between digital touchpoints.

YNCU is a member-owned financial institution serving communities across Ontario, combining strong cooperative values with comprehensive financial services to help individuals, families, and businesses build lasting financial well-being.

YNCU's decision to select VeriPark was guided by a focus on delivering an improved digital experience, supported by a platform capable of evolving alongside member expectations. VeriPark's extensive knowledge and hands-on experience with integrating core banking systems gave YNCU confidence that the transition to a new digital platform could be achieved smoothly, with lower risk and greater predictability.

VeriChannel's robust capabilities will enable YNCU to deliver new digital features to members more quickly, while maintaining a secure and scalable platform for future innovation. The platform's flexible deployment model also supports YNCU's long-term digital strategy, providing the agility needed to adapt and scale as member needs evolve.

VeriPark's capability to support unique UI and UX for different segments and user profiles was also central to YNCU's decision. This approach allows YNCU to tailor digital experiences based on different member needs, life stages, and financial goals, while maintaining a unified platform.

Under this partnership, YNCU will implement VeriChannel Internet Banking and Mobile Banking for its full member base. The new platform will become the primary digital gateway for everyday banking, making it easier for members to manage their finances securely and efficiently.

“From the beginning, it was clear that VeriPark understood our vision for a more modern, intuitive, and member-focused digital experience,” said **Lisa Colangelo, YNCU's Chief Executive Officer**.

The platform will also support the expansion of digital self-service, reduction of friction between channels, and faster delivery of new features. Over time, it will provide a strong foundation for deeper personalization and future innovations as member expectations evolve.

“This partnership with YNCU is an important milestone in our global strategy to empower credit unions and community-based financial institutions with world-class digital capabilities,” said **Barry Frame, Chief Revenue Officer, VeriPark**. “VeriChannel will give YNCU a single, modern platform for all digital touchpoints, enabling them to turn their member-first culture into simple, consistent and convenient digital journeys.”

“We are delighted to partner with YNCU to deliver a next-generation digital banking experience for their members,” said **Selim Hasan, Regional Sales Director, VeriPark**. “Our proven experience with Fiserv DNA and our ability to support both retail and business banking on a single platform will help YNCU bring new digital capabilities to market faster, with less complexity and more impact.”



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#### **About VeriPark (<https://www.veripark.com>)**

VeriPark is a global solutions provider enabling financial institutions to become digital leaders by placing Customer Experience at the core of digital transformation. With an exclusive focus on FSI, VeriPark's AI-Powered Customer Experience Suite delivers world-class customer journeys on digital and assisted channels. Our unified platform connects data, orchestrates intelligent journeys, and embeds real-time decisioning into every interaction. From Omni-Channel Delivery, and Customer Engagement to Branch Automation and Loan Origination, VeriPark's solutions help financial institutions accelerate digital transformation, increase productivity, and achieve tangible business outcomes.

Headquartered in the United Kingdom, with a rapidly growing presence across Europe, North America (Canada & United States), Asia, Africa, and the Middle East, VeriPark partners with leading financial institutions to drive customer acquisition, retention, and cross-sell opportunities. Our 5 global offshore development centers, including hubs in Canada, Bulgaria, and India enable us to scale innovation quickly and deliver proven, secure, and scalable solutions.

#### **Press Contact VeriPark**

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#### **About Your Neighbourhood Credit Union (<https://www.yncu.com/about>)**

YNCU is a member-owned financial institution serving communities across Ontario. With 22 branches across 18 communities and a network of surcharge-free ATMs, members can access financial services close to home throughout the province. Serving more than 65,000 members and managing \$3.5 billion in assets under administration, YNCU is one of Ontario's largest credit unions. As a community-based organization, YNCU's employees live and work in the communities they serve, and the organization's partnerships and investments are focused on creating meaningful local impact. Together with its members, people, and community partners, YNCU is helping to build stronger communities across Ontario.

#### **Press Contact Your Neighbourhood Credit Union**

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