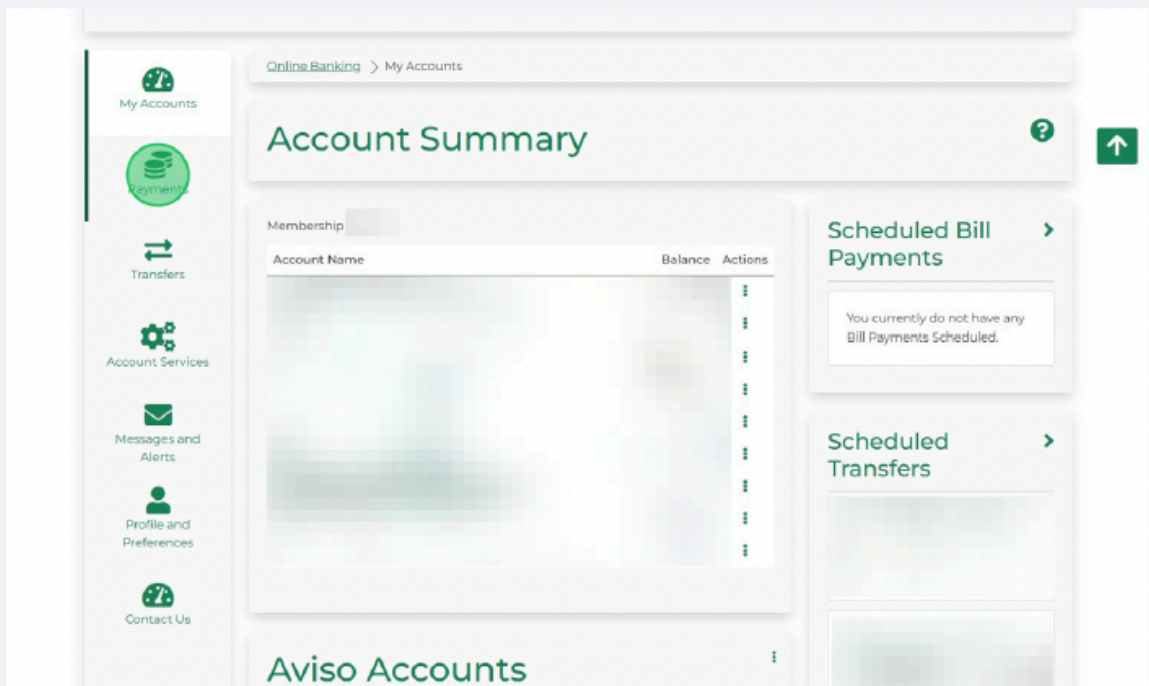


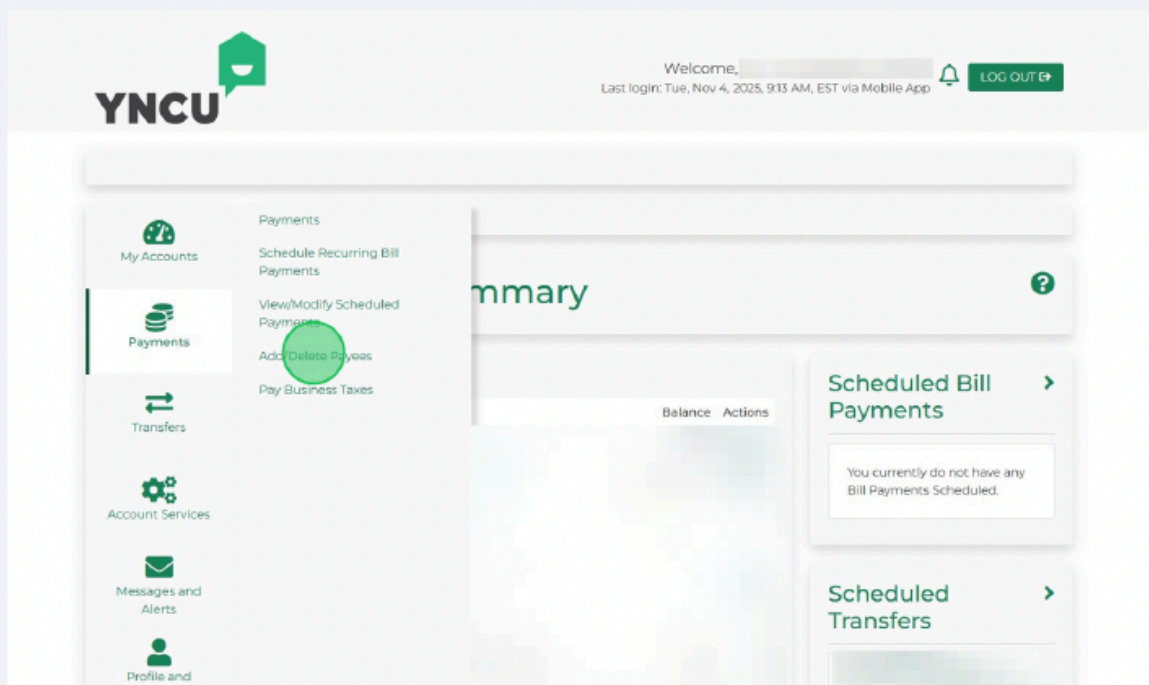
RE-ADDING NICKNAMES TO BILL PAYEES



- 1 Login to your online banking profile and go to the "Payments" tab.



- 2 Click "Add/Delete Payees".



3

Record the information (name and account number) of the bill payee you wish to have a nickname. After this information is recorded, delete the payee from your list.

My Accounts

Payments

Transfers

Account Services

Messages and Alerts

Profile and Preferences

Contact Us

Delete Payee

[Add Payee](#)

Payee: National Student Loans Services Centre

Account Number: (National Student Loans Services Centre)

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Privacy Security

Connect with Us

4

Now, you are going to re-add this payee by clicking "Add Payee".

YNCU

Welcome,

Last login: Tue, Nov 4, 2025, 9:13 AM, EST via Mobile App

LOG OUT

Online Banking > Payments > My Payee List

Delete Payee

[Add Payee](#)

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Connect with Us

5 Enter the payee name and click "Search".

YNCU

Welcome, [User Name]
Last login: Tue, Nov 4, 2025, 9:13 AM, EST via Mobile App

LOG OUT

Online Banking > Payments > My Payee List

Add Payee - Step 1

Search for a new payee by name or browse by type.

Search by Payee Name Browse by Type

Payee Name
national student loan

Search

6 Select the payee you want from the list.

YNCU

Welcome, [User Name]
Last login: Tue, Nov 4, 2025, 9:13 AM, EST via Mobile App

LOG OUT

Online Banking > Payments > My Payee List

Add Payee - Step 2

Add a payee by clicking on the payee name.

Search by Payee Name Browse by Type

N
National Student Loans
Services Centre

7

Add your payee account number and the nickname you would like to give it. Click "Submit".

The screenshot shows the 'Add Payee - Step 3' form. On the left is a sidebar with icons for 'My Accounts', 'Payments', 'Transfers', 'Account Services', 'Messages and Alerts', and 'Profile and Preferences'. The main content area has a breadcrumb trail: 'Online Banking > Payments > My Payee List'. Below this is the title 'Add Payee - Step 3'. There are two tabs: 'Search by Payee Name' (selected) and 'Browse by Type'. The 'Payee' field is filled with 'National Student Loans Services Centre'. The 'Account Number' field is empty. The 'Account Nickname' field is filled with 'My Student Loan', with a green arrow pointing to it. At the bottom are 'Cancel' and 'Submit' buttons, with a green circle highlighting the 'Submit' button.

8

Now your bill payee's nickname will be visible.

The screenshot shows the 'Add Payee - Receipt' confirmation screen. It has the same sidebar as the previous screen. The breadcrumb trail is 'Online Banking > Payments > My Payee List'. The title is 'Add Payee - Receipt' with a question mark icon. There are links for 'Go to My Accounts', 'Return to Pay Bills', and 'Print Receipt'. A 'Success' message is displayed in a box. Inside the box, the following information is shown: 'Membership' (with a dropdown arrow), 'Date' (Tuesday, November 4, 2025), 'Add Payee Status' (Completed), 'Payee' (National Student Loans Services Centre), and 'Account Number' (My Student Loan) with a green arrow pointing to it. At the bottom of the box is a link: 'Concerned about security? Get Alerts'.